



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1372

DATE: March 21, 2014

TO: All Iowa Medicaid Hospitals, Physicians, Advanced Registered Nurse Practitioners, Clinics, Federally Qualified Health Centers (FQHCs), and Rural Health Clinics Participating as Patient Managers in the Iowa Wellness Plan

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Online Dashboard Education and Training for Value Index Score

EFFECTIVE: Upon Receipt

Iowa Medicaid recently announced the introduction of an online Dashboard tool available to all Wellness Patient Managers and Wellness Accountable Care Organizations (ACOs) beginning April 2014. This tool will provide dynamic reporting on gaps in care, utilization, care management and Value Index Score (VIS) measures for both Iowa Wellness and Medicaid members. In order to use the Dashboard tool eligible providers must register for a user name and password. Please see [Informational Letter No. 1352](#)¹

Participating Wellness providers and Wellness ACOs can earn a VIS Medical Home bonus based on quarterly improvements in the VIS measures. For more information regarding the bonus program, please see the [Medical Home Bonus Program V1.0](#)².

In April, participating Wellness providers will receive a VIS baseline report. This report will rank the performance of participating providers and show the quality improvement target for each provider. In preparation for the release of this report and the new Dashboard tool, the IME has partnered with Treo Solutions to provide an overview of how to use the Dashboard tool to monitor your Value Index Score (VIS) as well as other population health tools. Treo is supporting the VIS score calculation which is used to determine bonus payments for eligible providers participating in the Iowa Wellness Plan.

Several web based training sessions have been scheduled and providers are encouraged to register for training sessions by selecting the appropriate link below.

[Wed, Apr 16, 2014 12:00 PM - 1:00 PM CDT](#)

[Wed, Apr 23, 2014 12:00 PM - 1:00 PM CDT](#)

[Wed, Apr 30, 2014 12:00 PM - 1:00 PM CDT](#)

[Wed, May 7, 2014 12:00 PM - 1:00 PM CDT](#)

¹ <http://www.dhs.state.ia.us/uploads/1352%20Value%20Index%20Score%20-%20Online%20Dashboard.pdf>

² http://www.dhs.state.ia.us/uploads/MedicalHomeBonus_Final_12262013.pdf

[Wed, May 14, 2014 12:00 PM - 1:00 PM CDT](#)

[Wed, May 21, 2014 12:00 PM - 1:00 PM CDT](#)

For assistance with registration for training sessions, please contact Nancy Frederick at 1-800-455-7338.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally at 515-256-4609, or by email at imeproviderservices@dhs.state.ia.us.